

Raytheon International Services

Chungju-si, South Korea

October 2009 – November 2010

Patriot Communications Technician / Sr. Field Engineer I

- Provide network voice and data integration support for all tactical Patriot LAN's into customer's infrastructure
- Installed, maintained, and monitored CPX-300 circuit switched network applications for Voice and Data
- Engineered the first ever Korean Patriot Communications Enhancement CE-0 to CE-2 integration
- Engineered the first ever Korean Patriot to Korean HAWK TSQ-73 ATDL-1 links for Patriot command and control
- Two Raytheon Achievement Awards for work completed for IMWO and network troubleshooting during SICO

Verizon Wireless

Dublin, Ohio

February 2007 – December 2007

Customer Financial Services

- Performed analysis to assisted customers to resolve network voice and data telecommunication issues related to the Verizon Wireless CDMA network in a call center Help Desk environment.
- Gained experienced using multiple windows and web based programs including Microsoft Office 2003 and PeopleSoft applications.
- Performed duties in a Help Desk environment to ensure customer satisfaction and clear trouble tickets.

United States Army National Guard

Columbus, Ohio

October 2004 - October 2005

Information Systems Operator – Analyst (MOS-25B)

- Installs, operates, and performs unit maintenance on multi-functional/multi-user information processing systems and peripheral equipment and auxiliary devices.
- Troubleshoots automation equipment and systems to the degree required for isolation of malfunctions to specific hardware or software.
- Drafts associated technical documentation for program reference and maintenance purposes.

United States Army

Fort Bliss, Texas (Kingdom of Saudi Arabia - Kingdom of Jordan)

May 2000 - October 2004

Patriot Communications Manager / Section Supervisor (MOS-25Q)

- Network Administrator for battalion level telecommunications operations and supervised team of 5 personnel
- U.S. Army Patriot System Integration Check Out Team Member for 1-7 ADA CE-2 upgrade (6 SICO's)
- Instructor for up to twenty personnel on Patriot voice and data systems, support, and network planning
- Supervised the system integration of various Patriot digital trunk groups through multiple networks
- Engineered first ever U.S. Patriot integration of Communication Enhancement CE-1 to CE-2 (1-7 ADA / 2-43 ADA)

United States Army

Kaiserslautern, Germany -Fort Bliss, Texas

January 1998 – May 2000

Patriot Network Engineer (MOS-31R)

- Responsible for resolving technical support issues for all tactical radio and fiber optic voice and data networks.
- Applications for the purpose of secure tactical voice and data telecommunications
- Engineered First ever tactical deployment of SMU in 108th Brigade history during Roving Sands 2000
- First ever commercial communications integration into U.S. Patriot system via Mobile Subscriber Equipment
- Engineered first ever Lateral ICC PADIL link through 6 Mobile Subscriber Equipment Node Centers

AWARDS

- Raytheon 2014 Technical Honoree – For providing technical leadership across multiple Patriot Programs.
- Six Total Raytheon Achievement Awards – For assisting with complex engineering application solutions in the field
- National Academic Capstone Award- Team award for best Capstone Project for all of 2009 Graduating Class
- Academic Achievement Award- For maintaining a cumulative 3.5 GPA or higher through completion of B.S. Degree
- National Deans List- 2005 to 2006 National Deans List for Undergraduate Study while completing A.S. Degree
- Three Army Commendation Medals – For Systems integration of PATRIOT networks with all military services
- Four Army Achievement Medals – For great attention to detail performing multiple network management activities
- Good Conduct Medal – For completing 3 years of service without negative administrative actions
- Army Expeditionary Medal – Engineered 1-7 ADA Battalions first combat Joint Link-16 TADIL-J Network in SW Asia
- Global War on Terrorism Expeditionary Medal – For service in the CENTCOM AOR during Operation Iraqi Freedom
- Three Certificates of Achievement- For rotations to JRTC, Kingdom of Saudi Arabia, and the Kingdom of Jordan

EDUCATION AND PROFESSIONAL DEVELOPMENT

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|--|-----------------|------------|
| ➤ Master of Business Administration Degree (MBA),
<i>Emphasis- Network Management (Graduated with Distinction)</i>
Keller Graduate School of Management, Columbus, Ohio | 3.85 GPA | 2011-2012 |
| ➤ Raytheon Six Sigma Specialist Certified
Project – Instructor / Writer Resource Website
Raytheon Technical Services Company, Lawton, OK | | 12/23/2011 |
| ➤ Raytheon Method of Instruction Certified (MOI) Patriot Communications
Raytheon Technical Services Company, Lawton, OK | | 04/22/2011 |
| ➤ Raytheon Earned Value Management System (EVMS) Certified
Raytheon Technical Services Company, Lawton, OK | | 11/21/2011 |
| ➤ Doctor of Philosophy, <i>Honorary PhD, Technology Management</i>
<i>Emphasis- Digital Communications</i>
Rochville University, Huber Heights, Ohio | 3.18 GPA | 2009-2011 |
| ➤ Master of Science Degree in Network and Communications Management,
<i>Emphasis- Technology Applications (Graduated with Distinction)</i>
Keller Graduate School of Management, Columbus, Ohio | 3.94 GPA | 2008-2009 |
| ➤ Bachelor of Science Degree in Technical Management,
<i>Emphasis- Business Information Systems (Magna Cum Laude)</i>
DeVry University, Columbus, Ohio | 3.72 GPA | 2005-2008 |
| ➤ Associate of Applied Business
Minor(s) Accounting, Transportation, Supply Chain
North Central State College, Mansfield, Ohio | 3.23 GPA | 2005-2009 |
| ➤ Transportation and Supply Chain Management Certificate
North Central State College, Mansfield, Ohio | 3.21 GPA | 2005-2007 |
| ➤ Certificate of Training, Completed 492 hours, (MOS-31R)
Multi -Channel Transmissions Systems Operator/Maintainer Course (31R Course)
GTE Resident School, Fort Gordon, Georgia (Active U.S Army Signal Corps Regimental Affiliation) | | 6/6/1998 |